

Table 1. Demographic characteristics of the study population	
Age (years)	65.0 ± 10.0
Gender	
Male	50 (50.0%)
Female	50 (50.0%)
Education (years)	12.0 ± 2.0
Marital status	
Married	40 (80.0%)
Single	10 (20.0%)
Occupation	
Retired	30 (60.0%)
Unemployed	20 (40.0%)
Income (USD/month)	1,200 ± 300
Health status	
Good	30 (60.0%)
Fair	20 (40.0%)
Poor	10 (20.0%)
Comorbidities	
Hypertension	20 (40.0%)
Diabetes	10 (20.0%)
Cholesterol	15 (30.0%)
Arthritis	10 (20.0%)
Depression	5 (10.0%)
Medication	
Yes	30 (60.0%)
No	20 (40.0%)
Smoking status	
Smoker	10 (20.0%)
Non-smoker	40 (80.0%)
Alcohol consumption	
Yes	10 (20.0%)
No	40 (80.0%)
Family size	3.0 ± 1.0
Living alone	10 (20.0%)
Living with family	40 (80.0%)
Access to healthcare	
Yes	40 (80.0%)
No	10 (20.0%)
Health insurance	
Yes	30 (60.0%)
No	20 (40.0%)
Transportation	
Yes	40 (80.0%)
No	10 (20.0%)
Healthcare utilization	
Regular visits	30 (60.0%)
Irregular visits	20 (40.0%)
No visits	10 (20.0%)
Healthcare satisfaction	
Satisfied	30 (60.0%)
Dissatisfied	20 (40.0%)
Healthcare access barriers	
Cost	10 (20.0%)
Distance	10 (20.0%)
Time	10 (20.0%)
Information	10 (20.0%)
Transportation	10 (20.0%)
Healthcare quality	
Good	30 (60.0%)
Fair	20 (40.0%)
Poor	10 (20.0%)
Healthcare provider relationship	
Good	30 (60.0%)
Fair	20 (40.0%)
Poor	10 (20.0%)
Healthcare provider communication	
Good	30 (60.0%)
Fair	20 (40.0%)
Poor	10 (20.0%)
Healthcare provider empathy	
Good	30 (60.0%)
Fair	20 (40.0%)
Poor	10 (20.0%)
Healthcare provider respect	
Good	30 (60.0%)
Fair	20 (40.0%)
Poor	10 (20.0%)
Healthcare provider confidentiality	
Good	30 (60.0%)
Fair	20 (40.0%)
Poor	10 (20.0%)
Healthcare provider honesty	
Good	30 (60.0%)
Fair	20 (40.0%)
Poor	10 (20.0%)
Healthcare provider integrity	
Good	30 (60.0%)
Fair	20 (40.0%)
Poor	10 (20.0%)
Healthcare provider competence	
Good	30 (60.0%)
Fair	20 (40.0%)
Poor	10 (20.0%)
Healthcare provider knowledge	
Good	30 (60.0%)
Fair	20 (40.0%)
Poor	10 (20.0%)
Healthcare provider skills	
Good	30 (60.0%)
Fair	20 (40.0%)
Poor	10 (20.0%)
Healthcare provider attitude	
Good	30 (60.0%)
Fair	20 (40.0%)
Poor	10 (20.0%)
Healthcare provider behavior	
Good	30 (60.0%)
Fair	20 (40.0%)
Poor	10 (20.0%)
Healthcare provider appearance	
Good	30 (60.0%)
Fair	20 (40.0%)
Poor	10 (20.0%)
Healthcare provider hygiene	
Good	30 (60.0%)
Fair	20 (40.0%)
Poor	10 (20.0%)
Healthcare provider safety	
Good	30 (60.0%)
Fair	20 (40.0%)
Poor	10 (20.0%)
Healthcare provider security	
Good	30 (60.0%)
Fair	20 (40.0%)
Poor	10 (20.0%)
Healthcare provider privacy	
Good	30 (60.0%)
Fair	20 (40.0%)
Poor	10 (20.0%)
Healthcare provider confidentiality	
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Poor	10 (20.0%)
Healthcare provider attitude	

12